

Five9 Receives 2008 Communications Solutions Product of the Year Award

Five9 Virtual Call Center Suite Recognized for Outstanding Innovation

PLEASANTON, Calif. – May 19th, 2009 – Five9, Inc. announced today that Technology Marketing Corporation (TMC) has named the Five9 Virtual Call Center Suite as a recipient of a 2008 Communications Solutions Product of the Year Award.

“Five9 is honored to add another 2008 Product of the Year award to our growing list of accomplishments,” said Jim Dvorkin, CTO, Five9. “With the largest engineering team in the on-demand call center software industry, every new release delivers significantly more value to our customers, growing their revenues and optimizing their costs. Our continued investment in product, availability and scalability makes our platform the technology of choice as an on-demand alternative to premise-based call center infrastructure from vendors like Avaya, Nortel, and Aspect,” continued Dvorkin.

“Five9 has been recognized with a 2008 Product of the Year Award for their excellence in the advancement of voice communications,” said Rich Tehrani, TMC President and Group Editor-in-Chief, “Five9 has proven they are committed to quality and excellence in solutions that benefit the customer experience as well as ROI for the companies that use them. I am pleased to honor their hard work and accomplishments and look forward to more innovative solutions from them in the future.”

The Communications Solutions Product of the Year Award recognizes the vision, leadership and attention to detail that are the hallmarks of the prestigious award. The most innovative products and services brought to market in 2008 were selected as recipients of this year’s Communications Solutions Product of the Year Award for their groundbreaking achievement.

The 2008 Communications Solutions Product of the Year Award winners can be found on the INTERNET TELEPHONY and Customer Interaction Solutions Web site.

About Five9

[Five9](#) is the leading global provider of on-demand [call center software](#) for telemarketing, customer service, and business continuity. The award-winning Five9 [Virtual Call Center](#) and [Predictive Dialer](#) serves customers of all sizes on five continents. Customers profit from Five9’s reliable, robust functionality that is fast, easy, and affordable to deploy. For more information, visit www.five9.com.

About TMC

Technology Marketing Corporation (TMC) is a global integrated media company helping our clients build communities in print, in person and online. TMC publishes Customer Interaction Solutions, INTERNET TELEPHONY, Unified Communications, and NGN Magazine. TMCnet, TMC's Web site, is the leading source of news and articles for the communications and technology industries. TMCnet is read by two to three million unique visitors each month worldwide, according to Webtrends. TMCnet is ranked as 2,921 in Quantcast's Top U.S. Sites placing TMCnet in the top .03% most visited Web sites in the US. In addition, TMC produces ITEXPO, 4GWE Conference, Digium\Asterisk World and Communications Developer Conference.

TMC's Green Blog has been ranked on the "100 Best Blogs for Those Who Want to Change the World".

TMC also recently launched new industry-specific Web sites: IT.TMCnet.com, Cable.TMCnet.com, Robotics.TMCnet.com, Satellite.TMCnet.com, Green.TMCnet.com.

New services offered by TMCnet include the Tech Jobs site, TMCnet iPhone News and Facebook connections.

For more information about TMC, visit www.tmcnet.com.

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